

Donalda Club



SERVERS-CASUAL AND FINE DINING NON-TIPPING ENVIRONMENT Permanent Full Time with Benefits

Donalda Golf & Country Club, founded in 1960, is a prestigious year-round private club that offers a high standard of social, athletic and dining facilities to our members and their families. We are located in central Toronto and accessible by TTC.

Our caring and attentive staff members are focused on providing authentic hospitality and meaningful experiences to each and every member and guest. Our Club is a place where high expectations aren't just met they are exceeded by making our members and guests feel special.

We are seeking dedicated, member service-oriented professionals to join our **Food and Beverage team as a Casual & Fine Dining server**. These are **permanent full-time positions with benefits in a non-tipping environment** requiring shift work which includes evenings and weekends and holidays

If you are passionate about hospitality and take pride in offering exceptional service, we would love to have you be a part of the Donalda team! Our staff members continue to aim higher and show they care about our members, guests and each other to ensure we achieve our goal of creating unforgettable service experiences.

Whether you are looking for career opportunities, job enrichment or a supportive work environment; and if you are ready for this challenge, then we are ready for you.

Please "Apply Online" and tell us how you can contribute to our team's success.

POSITION SUMMARY:

The server will perform his/her duties to ensure an excellent dining experience for members and guests in every aspect including high quality service, cleanliness of dining area, food quality, etc. A Server is expected to be knowledgeable, well-groomed, and friendly and represent Donalda Club in a professional manner while providing an unforgettable dining experience. The incumbent is expected to have strong interpersonal skills, organizational skills, be reliable, have a strong perseverance for training and be able to work under pressure in a fast-paced environment.

DUTIES & RESPONSIBILITIES:

- Perform all duties to ensure the dining area is clean and safe for members and staff including cleaning tables, polish glassware and cutlery, clearing used plates, service station, fridge, etc.
- Prepare dining areas for members prior to their arrival including setting up buffet when required, restocking condiments, setting up tables, etc.
- Be knowledgeable of daily specials and menu items including daily soup, ingredients and fitness special
- Serves food and beverages according to Donalda Club's set standards as stated in the service manual

- Perform all closing/opening duties as assigned by supervisor or manager on each shift
- Handles complaints from guests and members in a professional manner and informs direct supervisor to resolve any issues
- Ensure all member information is correctly inputted to the JONAS system when taking orders
- Perform various duties for the patio including opening umbrellas, placing centerpieces, and make cutlery roll-ups as needed.
- Rearrange tables and chairs when requested by management or members
- Continuously monitor dining areas to ensure high quality of the overall dining experience
- Represent Donalda Club in a professional manner by obliging to the proper standards outlined in the Donalda Club Dress Code Policy
- Perform other task and special projects that may arise in the Food and Beverage department or requested by the Restaurant Manager

JOB SPECIFICATIONS/ QUALIFICATIONS REQUIRED:

- Completion of High School Education (Grade 12) is required
- Must be 18 and over to serve alcoholic beverages
- Post-secondary education in the field of Hospitality is an asset and preferred
- 2 years of restaurant experience is required
- Excellent communication and interpersonal skills are required
- Professional attitude and able to work in a team environment
- Knowledge of Wine Service is considered an asset
- Knowledge of P.O.S Systems (JONAS) is considered an asset
- Must be able to work a variety of shifts including days, evenings, weekends and holidays
- Must be well-groomed, mannerly, and friendly to ensure a good dining experience for members and guests
- Smart Serve certificate required in advance of employment

CONTRACT TERMS

- **Non-tipping environment**
- Benefits: Medical and Pension
- Up to 40 hours per week (varied shift work schedule)
- Hourly Wage
- Complimentary duty meals
- Complimentary parking
- Uniform provided by the Club

Those individuals, who are interested in applying, please complete the Online Application form on our website at www.donaldclub.ca. Please do not send resumes without applying on our website.

No telephone calls please.

We thank all applicants for their interest and will only contact those selected for an interview.

Applicants who do not already have legal permission to work in Canada will not be considered.

Donalda Club is an equal opportunity employer. Accommodations for disabilities will be provided to support participation in all aspects of the recruitment process